

**JOB DESCRIPTION:**

## Service Technician

**OVERVIEW:**

Cascadia Windows & Doors is an innovative, industry leading manufacturer, creating beautifully designed fiberglass windows, doors and cladding support systems. Included in some of the most exciting and award-winning construction projects across North America, Cascadia's goal is to help revolutionize the energy-efficiency of modern buildings and drive the adoption of high-performance building products.

The **Service Technician** is responsible for servicing and adjusting Cascadia's high-performance windows and doors throughout Western Canada and the Pacific Northwest.

**GENERAL LIST OF RESPONSIBILITIES:**

- Adjust window and door hardware on-site
- Replace damaged or defective insulated glass units
- Repair and touch-up paint on window and door frames
- Document repair and service work
- Provide Cascadia's technical team with feedback from installers and contractors
- Travel to project sites, as required
- General labour, as required

**QUALIFICATIONS:**

- Construction experience and knowledge of installation practices for windows & doors
- 3 years window and door installation/glazier experience
- European Tilt & Turn hardware knowledge an asset
- Valid Passport and Driver's License
- Excellent interpersonal communication skills and ability to deal with clients, homeowners and contractors
- Excellent documentation skill and attention to detail
- Honest, reliable, professional, a problem solver
- Positive attitude and the ability to take direction
- Self-motivated and pride of workmanship
- Open to a background check

**WHAT WE OFFER:**

- An opportunity to make your mark in a well-established but growing company that is focused on helping the construction industry achieve higher performing buildings
- Competitive salary and benefits program
- Continuous training and opportunities to learn with a knowledge-based company that is at the forefront of the green building movement

The role is based in the head office in Langley, BC working Monday-Friday full-time.

To apply, please send resume and cover letter to [JKirkwood@cascadiawindows.com](mailto:JKirkwood@cascadiawindows.com)